

Newsletter December 2024



Opening hours during the holiday season



Christmas
& New Year 2024

Dear customer,

Due to
Christmas holidays
our laboratory
will be closed from
December 21, 2024 until January 1, 2025

In this period no analysis will be done.
During this period you can send in
(feather-) samples, these will be
analysed from January 2nd, 2025.

Please, do NOT send
blood- and/or swab samples
during the holidays.

On behalf of all employees of **Gendika BV**
we wish you a Merry Christmas
and a happy New Year

POST in DECEMBER

In December, it is extremely busy at the postal service, which may cause delays in the delivery of both your mail to our laboratory and our mail to you. Our mail is sent via PostNL on the same day you receive the email with the results. The delivery delay may be up to 1 or 2 weeks.

Shipping costs

We would like to inform you that we are required to charge shipping costs, even when requesting bags. The cost we charge is an average price that applies to all customers.

To avoid these costs, you can choose to use your own "bag" for each bird (for example, a sandwich bag or, preferably, a plain envelope). An order form can be found on our website: www.gendika.com.

Did you know ...

- ✓ *If you fill out our bags completely and correctly, it helps speed up the process at the laboratory. (Please ensure the customer code and correct naming are included.)*
- ✓ *Our email may also end up in your spam folder.*
- ✓ *When you include your postal code and last name on the back of our envelope, it helps prevent your mail from getting lost.*
- ✓ *The employees of Gendika are available by phone and email daily from 09:00 to 17:00. We are not available by phone during lunchtime, which is from 12:30 to 13:30.*
- ✓ *You can reduce the cost of your analysis by 1 euro per test by opting not to receive laminated certificates. You will then only receive an analysis report and invoice from us via email.*



VOGEL 2025

Just like last year, the NK VOGEL 2025 will be organized together with the Dierenparade Noordshow at the Evenementenhal in Hardenberg. Unfortunately, the employees of Gendika will not be present with a stand this year. However, on Saturday, some of our employees will be attending the show (they can be recognized by our familiar jackets). You are welcome to approach us at any time for questions or to have a chat. Perhaps we will see you there. We wish everyone a great time at the show!



The employees of Gendika wish you a Merry Christmas and a Happy New Year!

Discount

We would like to offer you the opportunity once again to take advantage of the annual discount promotion using the discount code BS-DNA25. You can enter this code in the Webshop, or you can print the attached receipt and include it with the order form.

Additionally, there is a bonus this year: one-time FREE shipping of the research results (this offer cannot be used via the website). Both promotions will start on January 1, 2025.

Please note: you can use the promotions only once and only in 2025!



€ 5,00

Korting / Discount
Op 1 DNA-analyse On 1 DNA-analysis

Code: **BS-DNA25**

Bezoekadres: Van Beresteijnsstraat 22b, 9641 AB Veendam
Postadres: Postbus 40, 9640 AA Veendam



GRATIS / FREE
Voor 1 verzending On 1 Shipping



Gratis verzendkosten voor het verzenden van het onderzoek

Free shipping costs of research results